

# Search **Change or Find eServices Password**

## How do I change or find my eServices password?

### Step-by-step guide

If you know your current password:

1. Visit <https://ww2.fredonia.edu/password/>
2. Enter your eService ID in the first box (ex: doe1234)
3. Enter the password that you currently use for eServices in the second box
4. Put the password you would like to have in the next two boxes.

If you do **NOT** know your current password:

1. Visit YourConnection and login at <https://connect.fredonia.edu/yourconnection/>
  1. Your User Name for YourConnection is your Fredonia ID number. Your PIN is something that you likely changed, but is set to your 6-digit birthday (mmddyy) by default.
  2. If you are locked out of YourConnection or do not know your PIN, please call the ITS Service Center for a PIN reset at (716) 673-3407).
2. Click the "Personal Information" tab at the top
3. Click "View Your User IDs and Passwords"
4. You should see a section labeled "Student IDs and Passwords" or "Employee IDs and Passwords." Next to the default password listed there, please click the link that says "To Reset Your Password"
5. Check the box for your account and click "Next"
6. Make note of the information following "You are going to reset the password for this eServicesID:" because you will need that soon.
7. Click the button labeled "Go to Reset Page"
8. Click, "Reset my eServices Password Now"
9. Now, go to <https://ww2.fredonia.edu/password/>
10. Enter your eService ID and password that you noted in step 6.
11. Put the password you would like to have in the next two boxes.

Your new password must be at least **10** characters long and contain 3 out of 4 of the following:  
uppercase letters :: lowercase letters :: numbers :: special characters  
Do not use more than two consecutive characters as they appear in your username or your full name.

Short URL to this page: [https://answers.fredonia.edu/x/\\$action.getTinyUrl\(\)](https://answers.fredonia.edu/x/$action.getTinyUrl())

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