

Service Center

Service Center content

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 - Browser FAQ's
 - G Suite Resources
 - How do I add a signature to my email?
 - How do I add a title, heading, or table of contents in a document?
 - How do I add people to my group and view all members?
 - How do I block or unsubscribe from emails?
 - How do I change or turn off calendar notifications?
 - How do I create a desktop shortcut for my email?
 - How do I create a Google Group?
 - How do I create and respond to posts?
 - How do I create or replace my Outlook profile to work with G Suite?
 - How do I create rules to filter my emails?
 - How do I customize how I view my calendar?
 - How do I find and join a Group?
 - How do I forward Gmail messages to another account?
 - How do I import, restore, or back up contacts?
 - How do I login to FREDmail for the first time?
 - How do I mark or unmark Spam in Gmail?
 - How do I search my email?
 - How do I send attachments in my email?
 - How do I send emails from a different address or alias?
 - How do I set my browser so that I stay signed out of my Google account?
 - How do I set up an out of office reply?
 - How do I setup FREDmail for mobile?
 - How do I set up mail delegation?
 - How do I share files with Team Drives?
 - How do I share my calendar?
 - How do I sign in to my email?
 - How do I trace an email with its full headers?
 - How do I unsubscribe from a Group?
 - How do I use Google Calendar appointment slots?
 - How do I use Google Docs?
 - How do I use Google Drive?
 - What are my email sending limits?
 - What is my Google Drive quota?
 - What is my username?
 - What will my email address be?
 - When I send an email to a list, or BCC myself on something, I don't receive it. Why?
 - Panopto Support
 - How to log in to Panopto in a browser
 - Sharing Panopto within courses
 - Upload Audio and Video to Panopto
 - Upload Dual (Enhanced) Video to Panopto
 - Printing Information
 - Smart Classroom Button Controller
 - Smart Classroom Touch Panel
 - Student Computer Purchasing Program
 - Emailing Registered Students from Your Connection
 - Transfer Content (email, drive, contacts) in Google
 - How to Find Your Computer Name
 - Download and Install Minitab
 - Restore Previous or Deleted Versions of Files
 - Using an ELMO Document Camera With Panopto
 - What Software is Available to Students, Faculty, and Staff?
 - Sponsored Guest Account Procedure
 - How to use the U: Drive
 - U: Drive Changes with DFS Transition
- Listserv
 - Becoming a Listserv Owner
 - Listserv Owners
 - Listserv Subscription Confirmation
 - Listserv Subscription Options
 - Listserv OK Request
 - Listserv How To's:
 - Listserv Migration to Google Groups
 - Listserv lists migrated to Google Groups
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 - Fenton 2162

- Fenton 2164
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- Thompson E287 EDP
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 - Standard Mac Lab
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 - Thompson E149 LAB Unique
 - Thompson E287 unique
 - Thompson W112 unique 2.0
 - Thompson W112 standard
 - Thompson W112 unique
 - Thompson W203 Mac
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 - Thompson W203 Windows
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 - Smart Classrooms Technical Lists
 - CD Rooms

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- HD Blu-ray Webcam
- HD CD ELMO
- HD Display
- HD Display ELMO
- HD Display ELMO Webcam
- HD Display Webcam
- HD no Blu-ray
- HD no computer
- HD SMART Board
- HD SMART Board no computer
- Touch HD
- Touch HD 7.1 ELMO Win/Mac
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- Touch HD Blu-Ray
- Touch HD CD
- Touch HD CD ELMO Mac
- Touch HD CD No Computer
- Touch HD ELMO
- Touch HD ELMO SMART Board
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- Touch HD ELMO Webcam
- Touch HD ELMO Webcam Win/Mac
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- Touch HD no Blu-ray
- Default Mac
- Default Windows
- Tracker
 - How to Add a Customer/Reporter in Tracker (Agents Only)
 - How to Submit a Request in Tracker
- .brikkit.mobile
- Change or Find eServices Password
- How to Encrypt Office Documents
- Procurement Standards
- Scheduled Monthly Reboots for Critical Security Updates on University Owned Computers
- Team Drives in Google
- Service Center Troubleshooting articles
- Windows 10 Transition Resources
- How can I access my U: Drive from off campus?
- EdTPA Information, Procedures, and Tips
- Drupal: START HERE to edit your website
- Get help with the fredonia.edu website
- How to Login to a Browser to Sync Settings (Chrome and Firefox)
- Using Google Drive files offline
- Technology Procurement Process
- Windows 10 Transition Installation Timeline
- Training
 - Argos Hands-On Lab Times
 - Windows 10 Transition Demo

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