Quick Start Digital Tools for Students

Welcome to Fredonia!

This resource is meant to provide a quick orientation for students to Fredonia’s critical digital tools that are necessary for online success at the University. These resources represent the building blocks of your digital identities (e.g. Fredonia ID and eServices account), critical tools for remote learning, and the different ways to get assistance if you run into any issues.

Where to get assistance and when:

<table>
<thead>
<tr>
<th>ITS Service Center</th>
<th>The Office of Online Learning</th>
<th>Reed Library</th>
<th>StarFish</th>
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</table>
| Thompson Hall W203 716-673-3407 Tracker@fredonia.edu http://www.fredonia.edu/its/ | 137 Reed Library 716-673-3649 elli@fredonia.edu http://fredonia.edu/online | Chat With A Librarian - 24/7 Text A Librarian: 716-407-7698 Request An Individual Research Appointment Email: readref@fredonia.edu Reed Library Building Hours | Get the assistance you need when you don’t know who to ask.  
  - Login to Starfish Early Alert  
  - Click on the "Raise Your Hand" navigation item in the menu in the top left corner.  
  - Select one of the topics and be sure to add detailed comments about your request so the appropriate person has the information they need to best assist you.  
https://www.fredonia.edu/academics/starfish-early-alert |
| Hours of Operation (Semester): Monday - Thursday 8am - 8pm Friday 8am - 4:30pm Saturday - Sunday 12am - 5pm | Hours of Operation: Monday - Friday 8:00am - 5:00pm | |
| Hours of Operation (Breaks): Monday - Friday 8am - 4pm | |

"MyFred" is designed to be the desktop/laptop/mobile homepage for Fredonia’s internal audience. "MyFred" includes links to the most frequently used digital spaces, plus a daily events calendar, the latest news, and campus-wide announcements. It also allows users to customize the page by adding their most frequently used webpages.

For more information on how to use my.fred go to: https://answers.fredonia.edu/x/EgCYAg

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Your Connection

*Your Connection* is one of the tools that students of Fredonia use the most. This resource is used to access the most important information for each student and the classes that they will take.

For some of the most common uses of Your Connection, including viewing your grades, registering for classes, or paying your bill, please view: https://answers.fredonia.edu/x/AQAAB

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eServices

*Your eServices username and password is used to log into the campus internet, Fredonia email, OnCourse, campus computers and the U: drive personal storage.*

*Student eServices username generally consists of up to 4 letters of your last name followed by the last 4 numbers of your F#.*
Find out how to get access to your eServices account at: https://answers.fredonia.edu/x/bgAAB

OnCourse

OnCourse is a Learning Management System (LMS) that provides access to course materials, assignment submission, quizzes, and grades. Login to OnCourse at https://oncourse.fredonia.edu using your eServices username and password. In the "Courses" block click on the current semester and then use the links to access each course.

Get answers to the most commonly asked questions about OnCourse at: https://answers.fredonia.edu/x/MoneAg

Virtual Meeting Spaces

Zoom is the Fredonia standard for video conferencing and virtual meetings.

For instruction on joining a Zoom meeting go to: https://answers.fredonia.edu/x/dgAAB
For instruction on scheduling a Zoom meeting go to: https://answers.fredonia.edu/x/ewAAB
View all support documentation at: http://zoom.fredonia.edu

Google Tools, including Email (Google Workplace)

Google Workplace includes tools such as Gmail (FredMail), Calendar, Docs, and Groups.

For instructions on sharing a Google Document with your professor go to: https://answers.fredonia.edu/x/gAAAB
You can learn more about how to use these tools at: https://support.google.com/a/users#topic=9247638

Chromebook Loaner Program

If you need to borrow a Chromebook for the semester, you can do so by following the instructions at: https://answers.fredonia.edu/x/PineAg

Wireless Access

How can I connect to the wireless internet connection on the Fredonia campus?
You can connect to the FredSecure wireless connection by following the instructions at: https://answers.fredonia.edu/x/G4B8

Gaming systems and other multi-media devices should connect to FredMedia by following these instructions: https://answers.fredonia.edu/x/GYB8

Is there a way for me to get wireless internet when I am not in Fredonia?

Fredonia is participating in eduroam which is available at more than 12,000 locations worldwide, including more than 530 colleges, universities, and research facilities in the United States. You can find more information about connecting to eduroam at: https://answers.fredonia.edu/x/9YfeA

Virtual Labs

Fredonia’s Remote Lab is a “virtual” computer lab that allows students the ability to remotely access a lab computer from their home, dorm room or anywhere with a stable broadband internet connection exists.

To connect to the Windows Virtual Lab please follow these instructions: https://answers.fredonia.edu/x/eoPeAg

To connect to the Mac Virtual Lab please follow these instructions: https://answers.fredonia.edu/x/VlfeAg

Printing Information

Fredonia provides a printing quota for students each semester. For information about printing on campus please visit: https://answers.fredonia.edu/x/WIF8

For instruction on printing from your laptop go to: https://answers.fredonia.edu/x/KgAAB

Citation Tools

Reed Library recommends and supports the following citation managers:

Zotero - https://fredonia.libguides.com/zotero

EndNote - https://fredonia.libguides.com/endnote

Google Docs - https://fredonia.libguides.com/citing/googledocs
Research Tools

For help getting started with research and using the Reed Library databases go to: https://fredonia.libguides.com/gettingstarted

SUNY Resources

Resources for Learning Online - https://online.suny.edu/covid19/students/

Please share this resource using this link: https://answers.fredonia.edu/x/JYneAg