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updated May 12, 2021
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  - Windows 7 and 8 Setup Directions
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- Request Guest Wireless Access - FREDbound

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- Data Security Program
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  - Fredonia Minimum Security Standards: Endpoints
  - Fredonia ITS Support and Minimum Security Matrix
- Security How-to articles
  - University Approved Electronic Data Storage
  - How to encrypt your Android or iOS Mobile Device?
  - Gmail sending limits in G Suite
  - Fredonia Secure the Human Reference Guide
  - Fredonia Mail Data Loss Prevention Policy for Credit Card Numbers (CCN) and Social Security Numbers (SSN)
  - Getting started with 1Password Teams
  - Getting Started with Two-Factor Authentication with Duo Security

Duo Security Frequently Asked Questions
- After confirming a legitimate login attempt, I'm stuck on a strange two-step screen. Why?
- Am I required to use Duo Security?
- Can Duo’s Remembered Devices feature work if third-party cookies are blocked?
- Can I set up Duo on more than one phone?
- Can I use the Duo Security internationally?
- Do I have to use Duo every time I log in to G Suite?
- Do I need a smartphone to use Duo?
- Enroll a Security Key with Duo Security
- How do I select the “Remember me for 12 hours...” checkbox if the Duo Authentication Prompt is automatically sending a push?
- How do I use a Hardware Token with Duo?
- How will Duo change how I log into Fredonia electronic services?
- If I choose to use my personal smartphone using the Duo Mobile app, what kind of information does Duo have access to?
- I have a new phone and the Duo app stopped working. What should I do?
- I have stopped receiving push notifications on Duo Mobile, how do I start receiving push requests again?
- What are my options to enroll in Duo Security?
- What data is being collected by Duo?
- What Fredonia electronic services are currently protected with Duo Security?
- What happens if I set up my browser to clear cache/cookies after exiting?
- What if I don’t have a cellphone?
- What if I don’t have a data plan on my phone? What if I don’t have a connection?
- What if I do not wish to use my personal smartphone and I teach in classrooms or labs that do not have a landline available?
- What if I forget my phone at home?
- What if I have student employees that access University Duo protected services?
- What if I lose my phone?
- What if I want to use a Hardware Token with Duo?
- What is a Security Key and how do I use it?
- What is Duo Push?
- What is Duo Security?
- What is Two-Factor Authentication?
- What should I expect during the Duo Security enrollment process?
• Whom should I contact if I have questions or concerns about the requirement to use Duo?

• Why is Fredonia implementing Duo Security?

• eServices Login with Duo
• Enroll a Device with Duo
• Enroll a Mobile Phone with Duo
• Enroll a Tablet with Duo
• Enroll a Landline or Cell Phone with Duo
• Using Hardware Tokens with Duo
• Managing my devices and settings in Duo
• Authentication via Duo Push
• Authentication via Duo Mobile Passcode
• How do I activate Duo Mobile directly from my smartphone or tablet?
• Guide to the Duo Restore feature for Duo Mobile account recovery
• Guide to Security Checkup feature in Duo Mobile

• How to Password Protect and Encrypt Files using 7-Zip for Windows
• How to Password Protect and Encrypt Word files in Microsoft Office 365
• How to Password Protect and Encrypt Excel files in Microsoft Office 365
• Information Security International Travel Guidelines
• Digital Millennium Copyright Act

• Information Security Tips and Best Practices
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• Recognize and Avoid Student Job Scams
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• How to Install and Use Spirion Endpoint Scanning for Restricted Information
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• What is AppLocker and how are exceptions made?
• How do I use admin access on my Windows 10 computer?
• How do I request FredApps access?
• Virtru Protected Email Guide
• How to request a “Kiosk” computer?
• Zoom Settings for Health Data

• Policies
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• SUNY NIST Policy Initiative Frequently Asked Questions (FAQs)
• State University of New York at Fredonia System/Network Login Banners
• Security Best Practices and Risks For Working Remotely
• Security Best Practices for Video-teleconferencing
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• Google Workspace Services

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• Smart Classrooms
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- Listserv Migration to Google Groups
  - Listserv lists migrated to Google Groups
  - Tools Matrix for Collaboration Platforms
- File lists
- Fredonia's Virtual Windows 10 Computing Lab
  - Fredonia's Remote Mac Computing Lab
- Quick Start for WebEx Teams (web version)
- Emeritus eServices FAQ
- Faculty and Staff Technology Recommendations for Remote Instruction
- Student Technology Recommendations and Resources
- Quick Start Digital Tools for Students
  - Chromebook Loaner Program
  - How can I join a Zoom meeting?
  - How can I schedule my own Zoom meeting?
  - How can I share a Google document with my professor?
  - How do I get access to my eServices?
  - Wireless Printing
- Quick Start Digital Tools for Faculty/Staff

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